


# International Students Handbook







The   
Information  
HANDBOOK

This pocket guide will help you begin with your stay in Chile in an easy way.

Here you will find tips about the country, contact numbers and very useful information for you to settle in this wonderful country.





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# CHILE

Located on the west coast of South-America, it is more than 2,485 miles of deserts, mountains, plains, forests, ice fields... the privileged scenarios for the main Chilean production sectors, that include: mining, forestry, agriculture, crop protection, wine elaboration, fishing, tourism and industrial development.

Surface: 756,096 km<sup>2</sup>

Population: 17,819,054 inhabitants

Capital City: Santiago de Chile

Language: Spanish



Duoc UC and the Office of International Affairs welcome you to our country, wishing you the best experience with our institution and your stay in Chile.



## ARRIVING TO CHILE

### How to get to Chile?



More than twenty airlines have direct flights to Santiago from the main cities of Europe, the United States and the rest of America, most of them on a daily basis.

**For more information, please, visit:**  
**[www.aeropuertოსantiago.cl](http://www.aeropuertোসantiago.cl)**



Upon arrival to Chile, all the passengers must go through the International Police checkpoint, to show their identity documents (passports or identity cards) and the stamped visa.

Before going through the Immigration checkpoint, passengers from Australia, México and Alemania must pay a “Reciprocity Tax”, in compensation to the amount every Chilean has to pay to obtain the visa to enter those countries.

México	US \$23
Australia	US \$117

Then, you will find the baggage carousels and also baggage trolleys for free.

At this point, you will have to sign a sworn statement of what you bring in your baggage. It is very important that you do not bring with you any fruits, seeds, vegetables or any other unprocessed product of animal origin, as these products cannot enter Chile. Avoid getting fined and, if you have any questions, ask the staff of the Agriculture and Livestock Service (in Spanish, Servicio Agrícola Ganadero) when you arrive.

**For more information, visit [www.sag.cl](http://www.sag.cl)**

# ARRIVING TO CHILE

## Santiago

### → GET YOUR IDENTITY CARD FOR FOREIGNERS (RUT)

It is very important that, when entering Chile, you check that the date stamped in your passport is really clear, otherwise you may have problems later. If you do, please contact your exchange coordinator.

**Step 1:** First, you have to go to the Headquarters of Foreign Affairs and International Police (in Spanish, Jefatura Nacional de Extranjería y Policía Internacional, also known as PDI) to register your visa. It is located in Eleuterio Ramírez 852, a ten minutes walk from Santa Lucía or Universidad de Chile metro stations. Try to go as early as possible; the offices are open as from 8 am.

**Step 2:** Then, you have to go to one of the offices of the Civil and Identification Registry; you can find their locations in the following link <https://www.registrocivil.cl/>

#### YOU MUST BRING:

1. Valid passport, with the residence visa stamped in it, together with the certificate of registration obtained at the International Police Headquarters.
2. Receipt of payment of the identity card.
3. Photocopy of the pages of the passport in which appear:
  - a) The holder's identity
  - b) Passport and visa's validity
  - c) Date of entrance to the country (if the visa was issued by a consulate)
  - d) The Certificate of Registration for foreigners

You must do this as soon as possible, due to the fact that you need a Chilean identity card to be able to enroll in the courses of Duoc UC, and you have to do all this processing during the 30 days after you entered Chile. If you exceed such term, you will have to previously obtain a special authorization from the Foreign Affairs and Migration Department of the Ministry of Internal Affairs or from the Regional Administration, or a document to support the fine.







## TRANSPORTATION FROM THE AIRPORT

To travel from the Airport to the Downtown there are several options that work 24 hours a day. However, the recommendation is to use the official services from the Airport that have identification.

“The airport is serviced by a minibus shuttle service called “transfer”. Each minibus can carry 9 passengers from the Airport to their respective destinations. The cost of the ticket is approximately of CLP \$6.500

The faster and more direct service, but also the most expensive one, is the taxi. The trip to the center of Santiago costs approximately CLP \$20,000 (around USD 40.00).

For more information regarding services and fees, visit:  
**[www.transvip.cl](http://www.transvip.cl)**

## LIVING IN CHILE



**OFFICIAL CURRENCY:** The official currency is the Chilean peso (Ch\$ or CLP). Coins are of 1, 5, 10, 50, 100 and 500 pesos. Bills are of 1,000, 2,000, 5,000, 10,000 and 20,000 pesos.

It is recommendable to change money only in banks, exchange offices and ATMs. Please, do NEVER do it in the street.

There is a wide network of ATMs of easy access. Payment with credit cards has become institutionalized for the main services and general trade.

**Time zone:** UTC/GMT – 3 horas.



*Torres del Paine*

**SAFETY:** Chile is the safest country in the region. Police is in charge of citizen safety on the streets and is widely accepted by the Chilean people. In case a policeman asks you for your identification (this is legal, although not very frequent in Chile), it is recommendable that you carry with you your identity card or passport (or a copy of it to avoid losing it). Do never try to bribe a Chilean policeman (in Spanish, they are called “carabineros”).

**TECHNOLOGY:** Chile is really developed, with excellent Internet and Wi-Fi networks, plus an advanced mobile phone service.

**ENERGY:** Electric voltage is of 220 volts, 50 cycles (220V, 50 Hz). Devices designed for 110V must be used with a transformer. The travelling devices and laptops usually bring a high voltage transformer (110V – 240V), that can adapt to Chilean electricity system.

# LIVING IN CHILE

## Touristic Information



### TOURISM

Chile offers great natural wonders in San Pedro de Atacama, Isla de Pascua, Patagonia, Torres del Paine, among others, which are increasingly being visited by international tourists. There are many alternatives suitable for all budgets: fishing lodges; mountain, river and seaside huts; rafting, kayaking, trekking, mountaineering, windsurfing, surfing, climbing, water skiing, motorcycling, and many more.

Relating to the aforementioned, Chile has 32 national parks, 47 national reserves and 15 natural monuments, which can be visited and enjoyed by every nature lover.

**Sernatur** (Tourism National Service) has offices and information stands in most of the cities and airports of the country. [www.sernatur.cl](http://www.sernatur.cl)

**Its main office is located in Santiago:**

Address: Av. Providencia 1550 (Manuel Montt metro station)

Opening hours: Monday to Friday, from 9 am to 6 pm

Saturday from 9 am to 1 pm.

Phone number: +56 (2) 2273 18 336

**Office in Valparaíso:** Address: Plaza Sotomayor 233, 1st floor

opening hours: Monday to Friday, from 9 am to 6 pm

Saturday from 9 am to 5 pm.

Phone number: +56 (32) 2236264

**Office in Concepción:** Address: Aníbal Pinto 460

opening hours: Monday to Friday, from 8 am to 6 pm.

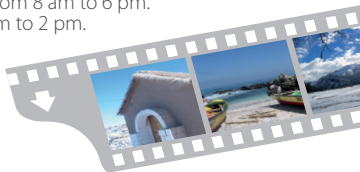
Saturday, from 10 am to 2 pm.

Phone number: +56 (41) 2741337

## Holidays IN CHILE

- New Years' Day
  - Easter Week: March
  - Labor Day
  - Naval Battle of Iquique's Day
  - Saint Peter and Saint Paul's Day
  - Our Lady of Mount Carmel's Day
  - Assumption of Virgin Mary's Day
  - National Holidays
  - Glories of the Army's Day
  - Encounter of Two Worlds' Day
  - Day of Evangelical and Protestant Churches
  - All Saints' Day
  - Immaculate Conception's Day
  - Christmas' Day
- |                  |
|------------------|
| January 1st      |
| April (variable) |
| May 1st          |
| May 21st         |
| June 27th        |
| July 16th        |
| August 15th      |
| September 18th   |
| September 19th   |
| October 10th     |
| October 31st     |
| November 1st     |
| December 8th     |
| December 25th    |

Some dates may be changed and moved to the nearest Monday or Friday to create a long weekend.



# SANTIAGO

## The Capital City

Santiago, capital city of Chile, was founded on February 12th, 1541, by the Huelén Hill, nowadays known as the Santa Lucia Hill , a place for walks with small squares, viewpoints and monuments.

The city is located in a plain known as the <<cuena de Santiago>> (cuena is a sort of basin) , it is also called Santiago de Chile and is the main Chilean urban core.

It is 543 meters over the sea level and has a total surface of 15,554 km2. It is placed 100 km away from the coast and 40 km away from the Cordillera of the Andes, and it is the most populated region of Chile. According to the last census carried out throughout the country in 2002, the total population of Santiago's Metropolitan Region is of 6,013,185 inhabitants.

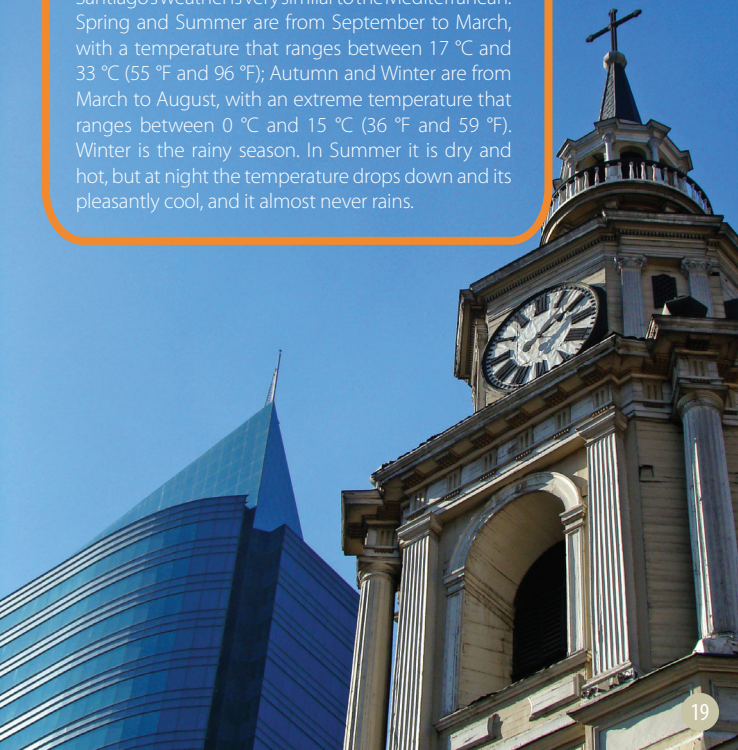
Nowadays, Santiago has become a modern city, with more than 6 million inhabitants, and it is the center of most of Chile's cultural, economic, industrial and business activities.

With this privileged geographic location, if you travel from the capital city, in little more than an hour, you can be skiing in one of its famous winter resorts or surfing in one of its internationally known beaches. The city is home to the main administrative, commercial, cultural, financial and governmental entities of the country, that represent a huge part of the history of the city and the country, except for the National Congress, which is located in Valparaíso.



## WEATHER

Santiago's weather is very similar to the Mediterranean. Spring and Summer are from September to March, with a temperature that ranges between 17 °C and 33 °C (55 °F and 96 °F); Autumn and Winter are from March to August, with an extreme temperature that ranges between 0 °C and 15 °C (36 °F and 59 °F). Winter is the rainy season. In Summer it is dry and hot, but at night the temperature drops down and its pleasantly cool, and it almost never rains.



## SPARE TIME

### In Santiago de Chile

Chances to have fun in your spare time in Santiago have increased a lot through the past years.

#### WHAT TO VISIT

##### BARRIO BELLAVISTA

It is one of the most picturesque districts of Santiago, famous for its nightlife and cultural scenes.

Do not miss the chance to visit “La Chascona” House-Museum, which belonged to famous poet Pablo Neruda; and also the San Ginés and Centro Mori theatres, among others.

##### “La Chascona” House-Museum

Address: Fernando Márquez de la Plata 0192, Bellavista district, Providencia, Santiago. Phone numbers: +56-2-2777 87 41 / +56-2-2737 87 12

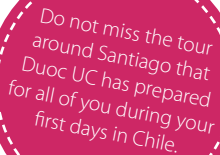
<http://fundacionneruda.org/es/la-chascona/informacion-vista>

Another cool option is to visit the **Patio Bellavista**, located in Constitución street, an area with plenty of restaurants and bars.

##### Guided Tour through Santiago

Different companies offer free guided tours around the city, for which you only pay a voluntary tip at the end of the tour. An option is **tour4tips**: <http://www.tour4tips.com/en/> This tour is done every day, leaving from Bellas Artes Museum, at 3 pm.

Another choice is **La Bicicleta Verde**, who take you around Santiago in their bikes, together with a guide, for a price of USD \$18 per person. <http://www.labicicletaverde.com/>



Do not miss the tour around Santiago that Duoc UC has prepared for all of you during your first days in Chile.





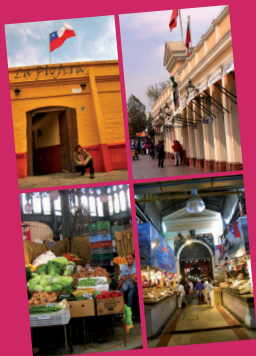
## 1. Barrio Bellas Artes - Lastarria



## 2. Bella Vista - San Cristóbal Hill



## 3. Mercado y Vega Central



## 4. Plaza de Armas - Centro cultural La Moneda



## SPARE TIME

### In Santiago de Chile

#### Artesanías de Chile (Chilean Handicrafts)

Address: Plaza de la Ciudadanía 26, 1er. Subterráneo, Santiago / La Moneda metro station.

[www.artesantiasdechile.cl](http://www.artesantiasdechile.cl)

Opening hours: 10 am – 8 pm.

Phone number: +56 (2) 226972784

#### Centro Artesanal Santa Lucía (Handicrafts Center)

Address: Alameda and Carmen, Santiago / Santa Lucía metro station

Opening hours: 10 am – 6 pm.

#### Centro de Exposición Santa Lucía (Exhibition Center)

Address: Inside Santa Lucía Hill / Santa Lucía metro station

#### Museo de Arte Popular Americano (American Popular Art Museum)

Address: Av. Libertador Bernardo O'Higgins 227, Santiago / Universidad Católica metro station

[www.mapa.uchile.cl](http://www.mapa.uchile.cl)

Opening hours: 10 am – 8 pm.

Phone number: +56 (2) 226396139

#### Patio Bellavista

Address: Av. Libertador Bernardo O'Higgins 227, Santiago / Universidad Católica metro station

[www.mapa.uchile.cl](http://www.mapa.uchile.cl)

Opening hours: 10 am – 8 pm.

Phone number: +56 (2) 226396139

#### Pomaire

78 Route, Autopista del Sol, Km. 50

#### Pueblito Los Domínicos (Los Domínicos Village)

Address: Av. Apoquindo 9085, Las Condes / Los Domínicos metro station

[www.paseolosdominicos.cl](http://www.paseolosdominicos.cl)

Opening hours: 10 am – 8 pm.

Phone number: +56 9 76816870



## HANDICRAFTS FAIRS AND STORES

Handicrafts shops are places in which you can buy traditional Chilean handicrafts.



## SPARE TIME In Ski Resorts

### Valle Nevado

This is the biggest, most modern ski resort with the largest skiing surface of the southern hemisphere, located only 60 km away from Santiago, at 3,025 meters high. It takes approximately an hour to get there from Escuela Militar metro station. You can rent equipment and clothes and pay for ski lessons directly at the resort.

**Useful info:** During your exchange semester, be aware of the activities for foreign students, as we organize a visit to this resort with ski lessons included and discounts for students.

[www.vallenevado.com](http://www.vallenevado.com)

Phone number: (56-2) 2477 77 01 / Fax: (56-2) 2477 77 34

### El Colorado

This ski resort is 2,400 meters high, very close to Valle Nevado.

El Colorado is composed of two villages: El Colorado and Farellones, and has hotels, shelters, a wide range of cuisine options, clubs and pubs. You can also rent equipment and clothes and take ski lessons.

For more information visit: [www.elcolorado.cl](http://www.elcolorado.cl)

### Portillo

This is the oldest ski resort of South-America, located in the 5th Region, 149 km away from Santiago. It has 14 ferries, including 5 chair lifts. It also houses the "Hotel Portillo", which has a pool with conditioned temperature, gym, sauna, restaurants, among other features.

For more information visit: [www.skiportillo.com](http://www.skiportillo.com)



### What if I do not have snow-ski equipment or transportation means?

You cannot miss the chance of skiing or snowboarding in Chile. If you do not have the equipment, do not worry, there are many options to rent equipment and clothes. Besides, there is transportation to the ski resorts near Escuela Militar metro station.

Transportation and equipment rental company to do winter sports:

#### Ski Total

<http://www.skitotal.cl>

Address: Apoquindo 4900. Las Condes, Santiago – Chile.

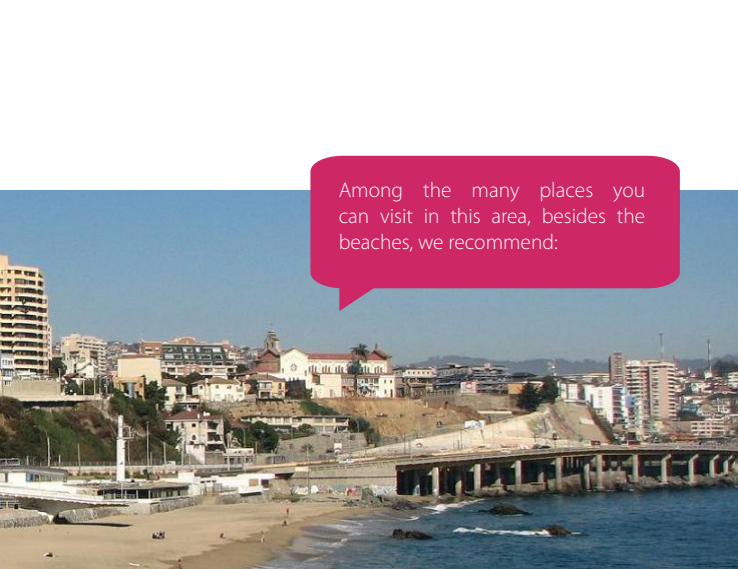
Phone number: +56 2 2246 0156 / +56 2 2246 0404

## SPARE TIME in Viña del Mar



Viña del Mar, located in the V Region of Chile, is known as the “Garden City”. It has a variety of beaches with great touristic attraction and its population is of around 300,000 inhabitants.

Viña is a city under development and growth, and is the second region with the biggest quantity of institutions of higher education. Its closeness to Santiago, a little more than an hour away by car or bus, makes it the ideal place for university students, who see Viña as a modern and relaxed place in which to live and study.



Among the many places you can visit in this area, besides the beaches, we recommend:

### Jardín Botánico Nacional (National Botanical Garden)

Address: Camino El Olivar 305, El Salto, Viña del Mar

Cost of tickets: \$2,000 for adults, \$1,000 for students

Phone number: +56 32 2672566

### Complejo Turístico Laguna Sausalito (Touristic Resort)

Address: Subida Sausalito n/n

Viña del Mar

# SPARE TIME in Valparaíso

Valparaíso, a city declared as “Heritage of Mankind” by UNESCO, is located very close to Viña del Mar and is considered one of the main ports of Chile and South-America. Furthermore, it is the legislative center, as the National Congress is situated there.

Here you can take walks and visit the many cultural and historic places of the area.

For more information, visit: [www.ciudaddevalparaiso.cl](http://www.ciudaddevalparaiso.cl)

**[www.ciudaddevalparaiso.cl](http://www.ciudaddevalparaiso.cl)**

## PLACES OF INTEREST

La Sebastiana Museum  
(Pablo Neruda's House)

Phone number: +56 32 2256606

[www.fundacionneruda.org](http://www.fundacionneruda.org)

Cost of tickets: \$5,000 normal  
entrance - \$1,500 for students

Public opening times: Tuesday to  
Sunday: 10 am - 6 pm.

Museo de Historia Natural  
de Valparaíso (Valparaíso's Mu-  
seum of Natural History)

Phone number: +56 32 254480

Public opening times: Tuesday to  
Saturday: 10 am to 6 pm. Sunday  
and Holidays: 10 am to 2 pm.

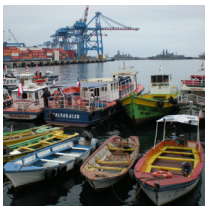
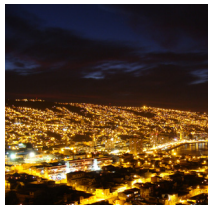
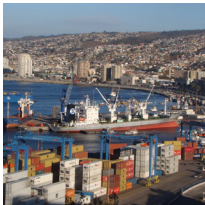
Other places of interest:

- Cerro Concepción
- Cerro Alegre
- Paseo Gervasoni
- Paseo Atkinson
- Mirador Diego Portales

## USEFUL INFO

Every day, from 10 am to 3 pm, there are free tours around the city of Valparaíso, organized by the company “Tour4tips”, which start from Plaza Sotomayor <http://www.tour4tips.com/>





# SPARE TIME

## in Concepción

### WHAT TO VISIT

#### Art Gallery of the University of Concepción

This museum houses the most complete collection of Chilean paintings. You can see "La presencia de América", the enormous mural by Mexican Jorge González that celebrates the independence of Latin-American people. Address: Chacabuco and Paicaví n/n, Concepción. Free admission. Phone number: +56 41 2203835

#### Plaza Perú

Situated in front of the Art Gallery, Plaza Perú is considered as a meeting point for students. In this area, there are many bars and restaurants with balconies in which to sit during spring and summer afternoons.

#### Parque Ecuador

This park is more than a kilometer long. It is located pretty close to the center, to a side of Víctor Lamas street. Every year, during March, it holds the Medieval Fair and, in February, the International Fair of Popular Art, which is characterized as the biggest fair of Chile.

It is the second most populated city of Chile. Founded by Pedro de Valdivia in 1550, it was besieged by Mapuches, attacked by pirates and destroyed by powerful earthquakes.

*It is the second most populated city of Chile. Founded by Pedro de Valdivia in 1550, it was besieged by Mapuches, attacked by pirates and destroyed by powerful earthquakes.*



## SURROUNDINGS

### Lota

Located 43 km away from Concepción, its best attraction is the Chiflón del Diablo mine, an underwater field where old miners now guide you on a tour through tunnels and galleries to reach a coal seam, 50 meters under the sea.

Opening hours:

Monday to Friday, from 9.30 am to 6 pm. (Last descent to the mine is at 4.30 pm).

Cost of tickets: From \$5,000

[www.lotasorprendente.cl](http://www.lotasorprendente.cl)

Phone number: 41 28 70 934 – 41 28 70 935





## Caleta Tumbes

It is a small fishing town, located at 50 minutes away from Concepción. It is characterized by being a picturesque place thanks to its buildings and different types of boats floating on the sea, and specially its spots that look at Quiriquina island. It is situated at the Northeast side of Tumbes peninsula, in the smaller bay of Concepción, which connects it to the Pacific Ocean.



## How to Get There

From the center of Concepción, you can take any bus to Talcahuano Centro (Vía Láctea, Las Bahías, etc.) and get off at Mercado station of the Biotrén. Once outside the station, you have to go to the bus stop and take bus "06T" of the buses company Las Canchas Tumbes, and get off at the last stop.

# HEALTH

In Chile, there is no malaria or cholera, therefore, no special vaccine is required.

However, it is recommended to be protected against typhoid fever, poliomyelitis, hepatitis and tetanus.

In case your stay is longer, you could get vaccinated against Hepatitis B. If you plan to travel through rural areas, it is advisable that you also get vaccinated against rabies.

Be careful with tap water (although it is drinkable, it may irritate your stomach during the first days).

Santiago, Viña and Concepción have very good medical care and their clinics are at the level of those of the most developed countries. All the private clinics accept credit cards as warranties. However, in the hospitals and the emergency guards of rural areas it is more difficult to get medical care.

These three cities have a wide network of pharmacies where you can find any medicine you may need. In case you need antibiotics, you will need the doctor's receipt.

## Medical Insurance

It is an essential requirement for foreign students to have medical insurance with international coverage during the time of their stay in Chile. A copy of it must be submitted to Duoc UC.





## CLINICS

### Clínica Alemana

Av. Vitacura 595  
Comuna de Vitacura  
T. (56) 22210 1111

### Clínica Indisa

Avenida Santa María 1810  
Comuna de Providencia.  
T. (56) 22362 5555

### Clínica Santa María

Av. Santa María 0500  
Comuna de Providencia  
T. (56) 22913 0000

### Clínica Dávila

Av. Recoleta 464  
Comuna de Recoleta  
T. (56) 22730 8000

### EN VIÑA

#### Clínica Reñaca

Anabaena 336  
Reñaca, Viña del Mar  
T. (56) 32265 8000

#### Hospital Clínico Viña del Mar

Calle Limache 1741  
Viña del Mar  
T. (56) 32232 3800

#### Clínica Ciudad del Mar

13 Norte 635  
Viña del Mar  
T. (56) 32245 1000

### EN CONCEPCIÓN

#### Clínica Universitaria

Av. Jorge Alessandri #2047  
Hualpén - Concepción  
T. (56) 41266 6100

#### Clínica Bio Bio

Avenida Jorge Alessandri  
3515, Talcahuano  
T. (56) 41273 4200

# TRADITION

## Chilean manners



In Chile, people are used to having three or four daily meals: breakfast, lunch, tea-time and dinner, being lunch and dinner the most important ones.

Chileans do like courtesy and certain formality, although as foreigners you can take advantage of a little "bonus".

You have to get used to greeting. Men shake hands while women, among them as well as with men, give a quick kiss in the right cheek (just one kiss); this can even happen among unknown people. Furthermore, the latter can also shake hands. When saying goodbye you repeat the same rituals.



Greetings are: "Buenos Días" (Good Morning) until midday, "Buenas Tardes" (Good Afternoon, from midday until 8 pm); to say goodbye you can say "Hasta luego" (See you later) or "Adiós" (Bye). When rejecting an offer, say "No, gracias" (No, thanks); while a simple "Gracias" (Thank you) will be taken as a "Sí" (Yes) ("Sí, gracias").



A delay of 15 minutes in a date is within acceptance. By the contrary, buses and planes are really punctual.

In most offices formal clothing is required (tie and blazer).

Among colleagues and familiar people, usually, the treatment goes quickly from "usted" (formal) to "tú" (informal), except in very formal situations. Young people (up to 35 years old) are specially treated of "tú" in a quicker way. However, with elder people or people of higher ranks, we recommend you use "usted", although they may treat you of "tú".

## TRADITION

### Typical expressions



*Me encanta ir*  
**A PATA!**

*(I love to go BY FOOT!)*

*Si! y llegamos*  
**AL TIRO**

*(Yes! And we arrived  
REALLY FAST)*

Chilean Spanish is very different from that of other parts of Latin America, due to the fact that in Chile people speak really fast and with lots of idiomatic expressions, this is why it may be a bit difficult for you to understand them at first.



Es **BACÁN**  
Este barrio...  
(This neighborhood is  
COOL)

Esta muy  
**PIOLA!**  
No lo  
**CACHABA**  
(This is really COOL! I did not  
KNOW ABOUT IT)

## HERE YOU WILL FIND SOME TYPICAL CHILEAN EXPRESSIONS

- A PATA: Walk some distance "by foot".
- AL TIRO: Immediately, quickly.
- ANDAR PATO: Have no money.
- APAÑAR: Used to ask for help or company to do something.
- ARRUGAR: Back out, desist.
- BACÁN: Awesome, cool.
- CACHA!: Understand, get the idea.
- CARRETEAR: Go partying.
- COPETE: Alcoholic drink.
- FOME: Boring.
- PIOLA: Something/someone nice, cool.
- POLOLO - POLOLA: Boyfriend – girlfriend, when still not engaged to marriage.
- SER APERRADO: Being brave and daring, with no fear.
- ¡QUE LATA!: What a boring (thing).

¿?



TIPS

## EXCHANGE OFFICES

If you need to change money for national or foreign currency, here are some addresses of different exchange offices.

### SANTIAGO

#### **Afex Cambio**

Apumanque Mall  
Av. Apoquindo 6089 – Local 3  
Las Condes Commune  
Phone number: 56-2 202 11 78

#### **Cambios Ventura**

Apumanque Mall  
Av. Apoquindo 6089 – Local 368  
Las Condes Commune  
Phone number: +56 2222 49180

#### **Cambios Santiago**

Pedro de Valdivia 29, Providencia  
Commune  
Phone number: +56 222 345 818  
– 222 316 811  
cambios@cambiosantiago.cl  
Public opening times: Monday  
to Friday, from 10 am to 6 pm /  
Saturday, from 10 am to 1.30 pm.

#### **AFEX Providencia**

Pedro de Valdivia 012, Providencia  
Commune  
Phone number: +56 2222 37202  
providencia@afex.cl  
Public opening times: Monday  
to Friday, from 9 am to 6 pm /  
Saturday, from 10 am to 2 pm.

### VIÑA DEL MAR Y VALPARAÍSO

#### **AFEX Viña del Mar**

Arlegui 690, Viña del Mar  
Phone number: +56 3226 8810 / viña@  
afex.cl | Public opening times: Monday  
to Friday, from 9 am to 7 pm / Saturday,  
from 10 am to 2.30 pm, and from 3.30  
to 7 pm. Sunday, from 10 am to 2 pm

#### **AFEX Valparaíso**

Cochrane 828  
Phone number: +56 3222 26534  
valparaiso@afex.cl | Public opening  
times: Monday to Friday, from 9 am to 6.30  
pm / Saturday, from 9 am to 2 pm.

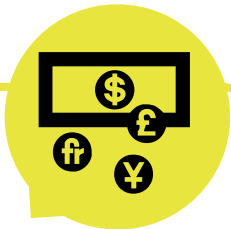
### CONCEPCIÓN

#### **AFEX Concepción**

Barros Arana 565 Galería Internacional  
local 57 | Phone number: +56 412239618  
/ concepción@afex.cl | Public opening  
times: Monday to Friday, from 9 am to 6  
pm / Saturday, from 10 am to 2 pm.

#### **Casa De Cambios Fides Ltda.**

Barros Arana 565 | Galería Internacional  
local 58 | Phone number: +56 4122  
28914 | Public opening times: Monday  
to Friday, from 9 am to 7 pm / Saturday,  
from 10 am to 1 pm.



## **BANKS**

Opening hours:

Monday to Friday, from 9 am to 2 pm.

## **STORES**

Opening hours of stores in Santiago are:

- Monday to Friday, from 10 am to 8 pm nonstop
- Saturday, from 10 am to 2 pm

Opening hours for big shopping malls and supermarket chains:

- Monday to Friday, from 10 am to 9 pm.

In provinces, the smaller stores are open during the morning, then close at midday and reopen at mid-afternoon. Malls, usually, open near 11 am and keep open throughout the day, until 9 pm.

## **TIPPING IN CHILE**

At restaurants, a tip of around 10% is expected; but it is not included in the bill. It is a habit to get all the change back first, and then leave the tip on the table. In many places like petrol stations or parking lots, employees expect tips of 100 or 200 pesos, while taxi drivers are not given any tips.

# TIPS

## Communication Systems

There are Call Centers or Internet Centers, from which you can make long distance calls.

You can also buy phone cards at any kiosk, which have a fixed cost of \$1,000, \$3,000, \$5,000 or \$10,000 (depending on the quantity of minutes they bring) and can be used in all telephones. Calls are discounted automatically from the cost of the card.

Despite Chile is a really extensive country, all calls cost the same as a local call. Below, you will find an explanation of how to make a phone call within Santiago and to the rest of Chile.

### **Among land telephones in the same region:**

First dial the region area code, then the phone number.

### **From a mobile phone to a land telephone:**

First dial the city code (02 for Santiago).

### **For international calls:**

Dial carrier + 0 + country code + area code + phone number.

For example, to call someone in Washington, D.C:

Via carrier Telefónica: 188+01+202+phone number.



REGION	AREA	CODE
Arica y Parinacota	Arica	58
Tarapacá	Iquique	57
Antofagasta	Antofagasta	55
Atacama	Copiapó	52
Coquimbo	La Serena	51
Valparaíso	Valparaíso	32
Metropolitana	Santiago	2
O'Higgins	Rancagua	72
Del Maule	Curicó	75
	Talca	71
	Linares	73
Del Biobío	Concepción	41
	Chillán	42
De la Araucanía	Temuco	45
De Los Ríos	Valdivia	63
De Los Lagos	Osorno	64
	Puerto Montt	65
Aysén	Coyhaique	67

### COMPANIES' CODES

110 Telmex  
 121 Telefónica del Sur  
 123 Entel  
 181 Movistar  
 188 Mundo



# TIPS

## Communication Systems

### Mobile phones:

Foreigners without permanent residence visa can only buy prepaid mobile phones, which are more expensive and do not permit international calls, but they let you receive them.

### Postal Mail System

Chile has a very good postal mail system.

Referential fees are:

- \$310 pesos for mails within the country
- \$510 pesos for mails to the rest of the world

### Main Office of Correos de Chile

Plaza de Armas (Center of Santiago)

Public opening times:

Monday to Friday, from 8 am to 7 pm. Saturday, from 9 am to 2 pm

**You can also find offices of Correos de Chile in other communes of Santiago.**

**International mail** is usually sent by airway and it takes between 5 and 10 days to get to Central Europe or North-America.

The delivery can be sped up by paying an additional amount for an express service.

**Certified mail:** You can also send important mail through the service of "certified mail".

PHONE NUMBERS

*for emergencies*

131 Ambulances

132 Firefighters

133 Police Emergency (Carabineros)

134 Investigation Police of Chile

103 Information



## TIPS

### Transportation



#### Santiago

Radio Taxi Providencia  
[www.radiotaxiprovidencia.cl/](http://www.radiotaxiprovidencia.cl/)  
Phone number: +56 222090445

Radio Taxi Andes Pacífico  
[www.andespacifico.cl](http://www.andespacifico.cl)  
Phone number: +56 22912 6000

#### Viña del Mar and Valparaíso

Radio Taxi Ciudad Jardín  
Phone number: +56 32269 9622

#### Concepción

Radio Taxi Amanecer  
[www.radiotaxiamanecer.cl](http://www.radiotaxiamanecer.cl)  
Phone number: +56 41223 1928



Always check the car's taximeter is working and located in a visible place. Taxis are paid what is indicated by the taximeter.

The base fee is of 300 pesos plus 130 pesos for every 200 m of distance travelled (or by minute of delay). This means one kilometer costs approximately 750 pesos. For longer distances, it is recommended to negotiate a fixed price with the driver. Upon paying, always check the change they give you and do not leave any belongings in the car.

If you are going out at night, try to call a radio taxi and avoid taking taxis on the street. Radio taxis are a bit more expensive but they offer more modern and safer cars. In case you experience any problems, there is the chance of claiming to the responsible company.

**Apps to request taxis through your mobile phone are Easy Taxi and Safer Taxi.**



## **PUBLIC TRANSPORT**

In Santiago, the transportation system is known as “Transantiago” and includes microbuses, buses and metro. To access this kind of public transport you need to buy a card named “BIP”. This “BIP” card is a plastic prepaid card similar to a credit card. You can buy it at any metro tickets office, and it costs \$1,400. It can be recharged as many times as necessary.

The card can be recharged at the metro stations and BIP centers. It has an “emergency trip” by which, within the valid time schedule for this benefit, you can do a unique trip in case the card has not enough money. This trip is discounted later after you recharge your card again.

The benefit of the emergency trip is activated after the second recharge of your card, and does not apply for metro trips.

The time schedule for the emergency trip is:

Monday to Saturday, between 9 pm and 11 am of the following day. Sunday and holidays between 2 pm and 11 am of the following day.

For more information or to see the different buses itineraries, you can visit this link: <http://www.transantiago.cl> or download the mobile app: “Transantiago Master”



# TIPS

## Transportation

Santiago's metro offers an excellent service. It is clean, cheap, fast and the safest way to travel throughout the city.

**[www.metro.cl](http://www.metro.cl)**

### FEES

FEE	Time Schedule	Metro	Bus
<b>Low</b> (Baja)	06.00 - 06.29 20.45 - 23.00	610	640
<b>Off-peak</b> (Valle)	06.30 - 06.59 09.00 - 17.59 20.00 - 20.44	660	640
<b>High</b> (Punta)	07.00 - 08.59 18.00 - 19.59	720	640

Fees for the city of Concepción are \$440 and \$480, while for Viña del Mar and Valparaíso are of approximately \$400.



# METRORED



## TIPS

### Transportation

#### • Long-distance buses

There are plenty of bus companies that provide travelling services to all cities and regions of the country, as well as to other countries, like Argentina, Peru, Bolivia, Brazil, Ecuador, Paraguay and Uruguay. In general, the service is good and time schedules are appropriately met.

#### • Bus Stations

From the following bus stations you can buy your tickets and take the buses:

##### - Bus Station: Terminal de Buses Santiago

(Trips to the South of the country and international trips)

Av. Libertador Bernardo O'Higgins 3850

Phone number: (56 – 2) 2 376 17 55 – Santiago

[www.terminalbusessantiago.cl](http://www.terminalbusessantiago.cl)

##### - Bus Station: Terminal de Buses San Borja

(Trips to North and Center of the country) – Santiago

San Borja 184 – Santiago

Phone number: (56 – 2) 2 776 0645

Fax: (56 – 2) 2 776 0247

##### - Bus Station: Terminal Alameda (TUR – BUS)

(To the North coast: Viña – Valparaíso; North and South)

Av. Libertador Bernardo O'Higgins 3850 (Universidad de Santiago metro station). Phone number: (56 – 2) 2 270 75 00 /

Fax: (56 – 2) 2 420 00 93

##### - Bus Station: Terminal de Buses Los Héroes

(International trips; trips to North and South of Chile)

Tucapel Jiménez 21 – Santiago

Phone number: (56 – 2) 2 420 00 99 / Fax: (56 – 2) 2 420 00 93

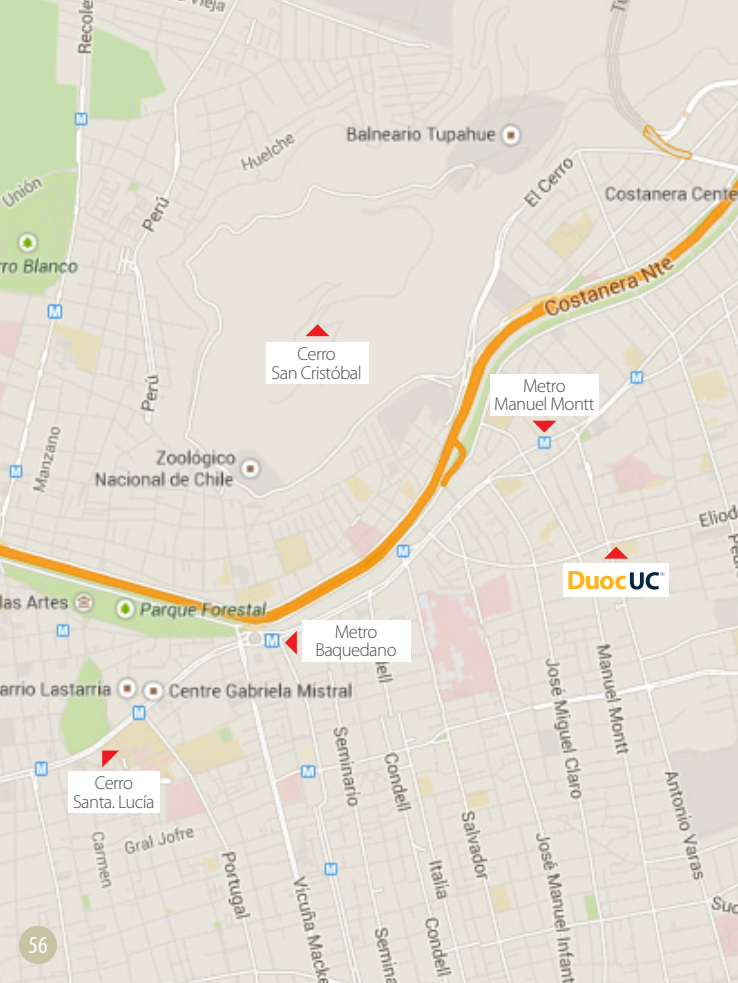
## Railway Service

A modern system of trains operates between Santiago and Temuco. For more information regarding time schedules and tickets, you can visit the website of the Empresa de Ferrocarriles del Estado (State Railway Company), [www.efe.cl](http://www.efe.cl). In this site, you will also find information about tourist routes that can be done by train. Additionally, there is a metro-train service that goes from Santiago to San Fernando, and a railway service between Calama and Ollagüe (Bolivia).

Address: Av. Libertador Bernardo O'Higgins 3170

Phone number: (56 – 2) 600 5855000





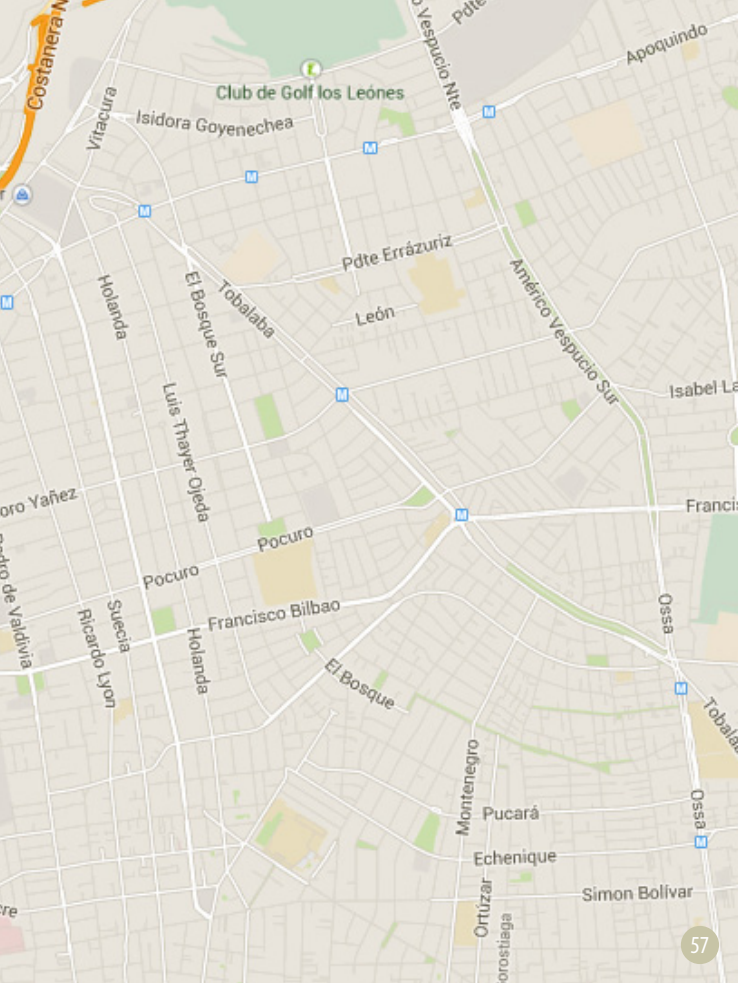
Cerro San Cristóbal

Metro Manuel Montt

DuocUC

Metro Baquedano

Cerro Santa Lucía



Club de Golf los Leones

Isidora Goyenechea

Costanera N

Vitacura

Holanda

El Bosque Sur

Tobalaba

Póte Errázuriz

León

Américo Vespucio Sur

Apoquindo

Luis Thayer Ojeda

Pocuro

Pocuro

Francisco Bilbao

El Bosque

Ricardo Lyon

Suecia

Holanda

Montenegro

Pucará

Echenique

Simon Bolívar

Ossa

Ossa

Tobalaba

57

# LODGING



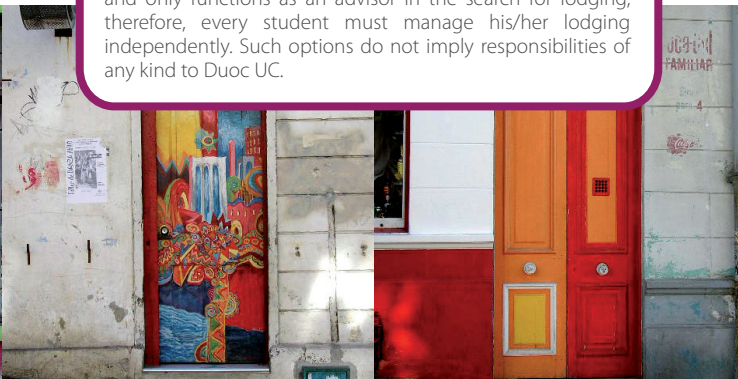
Take a look at the list of some student residences in Santiago that we recommend. Their prices vary between \$180,000 and \$350,000 Chilean pesos.

## **SANTIAGO | STUDENT RESIDENCES**

- Hogar Kolping Internacional (Isabel de la Católica 5900, Las Condes Commune)  
<http://www.hoteleskolping.net/hogarsantiago/>
- Residencia Las Orquídeas y Holanda (Orquídeas 892 and Holanda 518, Providencia Commune)  
<http://www.residenciasuniversitarias.cl/>



Options presented in this book are outside Duoc UC. Our institution does not have student residences and only functions as an advisor in the search for lodging, therefore, every student must manage his/her lodging independently. Such options do not imply responsibilities of any kind to Duoc UC.



- Residencia Universitaria Infante (José Manuel Infante 1912, Providencia Commune)

<http://www.residenciauniversitariainfante.cl/>

- Residencia Pedro de Valdivia (Av. Pedro de Valdivia Norte 517, Providencia Commune)

<http://www.residenciapvn.cl>

- Residencia Los Pinos (Obispo Orrego 52, Ñuñoa Commune)

[www.pinosazules.cl](http://www.pinosazules.cl)

# LODGING

Other lodging options:

## Shared apartments

The decision to rent an equipped apartment or just a room in a shared house depends on your preferences and your budget. Renting a room will help you get in contact with other Chilean or foreign people.

In general, it is cheaper and more flexible in case you want to move to another house. The rent depends on the location, size and quality of the lodging. Renting has a cost of approximately between USD 250 and 450 per month, including expenses. In the websites [www.compartodepto.cl](http://www.compartodepto.cl) and [www.homechile.cl](http://www.homechile.cl) you can find different options.

## Renting an apartment

An apartment for your own gives you more privacy, comfort and independence.

The foreign students that wish to rent an apartment will have to take into account that it should be furnished. Besides paying the rent, students will also have to pay:

- Basic services (electricity, water, gas, phone line)
- Building' expenses
- Payment of the warranty month (the value of one month's rent)
- Payment of the real estate agent's fee (if applicable).

The **rent** is paid in advance, month by month, directly to the landlord or real estate agent. If renting is only for one month or less, prices are set per day. For incomplete months to the end of the stay, the monthly amount is prorated.





## LODGING DATA IN REGIONS

### Viña del Mar and Valparaíso

Hostal Reloj de Flores

Address: Los Baños 70, Caleta Abarca, Viña del Mar.

Phone number: +56 32296 7243

[ninfar@gmail.com](mailto:ninfar@gmail.com)

Hospedaje Polanco

Address: Huito 479, Valparaíso.

Phone number: +56 32249 5941 / (09) 964 46 48

[hospedajepolanco@gmail.com](mailto:hospedajepolanco@gmail.com)

For more information, visit:

<http://www.estudiaenvalparaiso.com/>

### Concepción

Hostal Edmundo Larenas

Address: Edmundo Larenas 320, Concepción.

Contact: Valentina Arriaza

Phone number: 56 985963774

[vale.arriaza@gmail.com](mailto:vale.arriaza@gmail.com)

Hostal Tren Tren Vilu

Phone number: +56 41317 2695

[contacto@hostaltrentrenvilu.cl](mailto:contacto@hostaltrentrenvilu.cl)

<http://www.hostaltrentrenvilu.cl/>

For more information, ask for the lodging guide in Concepción at:

[internacional@duoc.cl](mailto:internacional@duoc.cl)

The building' expenses cover the expenses of the whole building (maintenance, security, elevators, lighting, caretaker, green areas, pool, etc.). They are an obligation for all the people living in the building.



In some cases, they also include the water consumption (hot and/or cold) and central heating. Therefore, it can vary month by month. The amounts indicated in the descriptions are averages.

The consumption expenses correspond to water, gas, electricity, phone line (if any). The landlord pays these expenses and then charges them to the tenant together with the amount of the rent.

To rent a furnished apartment, a warranty is required (usually, the amount of one month of rent) and it is returned at the end of the period, previously discounting possible damages or losses to the property.

The total cost of an apartment of one or two bedrooms, in a neighborhood like Providencia, Las Condes or Vitacura, ranges between \$400,000 and \$500,000 Chilean pesos by month (\$600 - \$1,000 American dollars).

# COST OF LIVING



Dollar and Euro prices vary in a continuous way with respect to the Chilean peso. But, as referential values:

- 1 USD = 690 Chilean pesos
- 1 Euro = 780 Chilean pesos
- 1 Mexican Peso = 44 Chilean pesos
- 1 Chinese Yuan = 108 Chilean pesos
- 1 Brazilian Real = 200 Chilean pesos

#### AVERAGE PRICES IN SUPERMARKETS



	CHILEAN PESOS
Liter of milk	\$690
Butter (500 grs)	\$1,200
Pasta (400 grs)	\$570
1 kg of apples	\$890
1 kg of avocado	\$3,000
1 kg de Tomatoes	\$1,700
6-pack of national beer	\$2,500
1 lt. of bottled drinking water	\$ 600
1 kg of cheese	\$5,500
1 kg of meat	\$6,000
1 wine bottle	\$3,500
1 kg of rice	\$900
1 kg of bread	\$1,200
1 kg of bananas	\$800
Tray with 12 eggs	\$1,500
Shampoo	\$3,000

# COST OF LIVING

## WORKING IN CHILE

Students with Student Visa cannot work in Chile.

In case you get a job contract (or a promissory contract) in a Chilean company or institution, you will be able to apply for a visa, whether through a Chilean Consulate abroad or, once in Chile, at the headquarters of the Foreign Affairs Offices.

### Departamento de Extranjería (Foreign Affairs Offices)

Address: San Antonio 580 – 2nd Floor

Phone number: 600-626-4222

Monday to Friday, from 8.30 am to 2 pm.



### OTHER AVERAGE PRICES

#### CHILEAN PESOS

1 hour at an Internet café	\$500
Tickets to cinema	\$4,500
Newspaper	\$500
20 cigarettes	\$2,800



## SERVICES FOR STUDENTS

### **Duoc UC Identity Card**

All students get a Duoc UC identity card, which allows them to access the different services offered by our institution. This card grants access to Libraries of the different campuses and to the Laboratories and Computer rooms. Students are also given an e-mail address and Internet access.

### **Wi-Fi**

All Duoc UC campuses have wireless coverage (Wi-Fi) for Internet access. This is a free service.



## STUDENT AFFAIRS

Its mission is to “contribute to the comprehensive training of our students and graduates, through policies and measures to ease their academic progress, graduation and incorporation to the labor market and, therefore, to contribute to the evangelizing mission of the church and the development of the country”.

Who is in charge of the Student Affairs?

In all campuses there is a Coordinator of Student Affairs who, together with a team composed by the Sports Coordinator, the Pastoral Coordinator, the Financial Assistance Coordinator, the Coordinator of Alumni and Labor Integration, and assistant students, will be at your disposal to guide you and support you on your ideas and inquiries.

The Student Affairs Office with the participation of students from the different schools organize many events like the “Semana Mechona” (week in which students of the first year are received by the rest of the students with parties, tricks, games, etc.) , cultural and sport activities, contests, among others.

For more information regarding the student stand at your campuses, visit:

**<http://www.duoc.cl/alumnos>**

Duoc UC  
Student Affairs



## University Pastoral and Spiritual Support

Since 2005, Duoc UC's pastoral has had the purpose of being a place of fraternity, service, celebration and education. Here are the different options to participate and live the Pastoral from the very first day.

+ PARTICIPATION IN PASTORAL TEAMS

+ VOLUNTEERING

+ SOLIDARY MISSIONS

+ WEEKLY MASSES

**AND MANY OTHER ACTIVITIES!**

In all our campuses there is a Pastoral team waiting for you.

[www.duoc.cl/pastoral](http://www.duoc.cl/pastoral)

# INTERNATIONAL AFFAIRS

The International Affairs Office is in charge of the process of enrollment and of the verification of the academic and administrative affairs in the different schools. Additionally, it is in charge of providing assistance and personal advice to all students.





## MEET OUR STAFF

Rodrigo Nuñez  
International  
Affairs Manager  
rnuñez@duoc.cl

Maria Elena Guarda  
Exchange Programs and  
International  
Agreements Coordinator  
mguarda@duoc.cl

Maria Eugenia Jiménez  
International  
Relationships  
Coordinator  
mjimenezt@duoc.cl

Maria José Casaubon  
Specialization Courses  
and Scholarships  
Coordinator  
mcausb@duoc.cl

Av. Eliodoro Yáñez 1595 - 10th Floor  
Providencia Commune, Santiago, Chile  
Phone number: +56 2 223540154

# Duoc UC Campuses



## **METROPOLITAN REGION**

1. **San Carlos de Apoquindo Headquarters**  
Camino El alba 12881, Las Condes Commune
2. **Antonio Varas and Central Office Headquarters**  
Av. Antonio Varas 666, Providencia Commune
3. **Padre Alonso de Ovalle Headquarters**  
Alonso Ovalle 1586, Santiago Commune
4. **Alameda Headquarters**  
Av. España 8, in the corner with Alameda, Santiago Commune
5. **Plaza Vespucio Headquarters**  
Froilán Roa 7107, La Florida Commune
6. **Plaza Oeste Headquarters**  
Av. Américo Vespucio 1501, Cerrillos Commune

## FIFTH REGION

14. Valparaíso Headquarters

Av. Brasil 2021, Valparaíso

Commune

15. Viña del Mar Headquarters

Av. Alvares 2366, Viña del Mar

Commune

## EIGHTH REGION

16. Concepción Headquarters

Paicaví 3280, Concepción

Commune



7. Puente Alto Headquarters

Av. Concha y Toro 1340, Puente Alto Commune

8. Melipilla Headquarters

Serrano 395, Melipilla Commune

9. Liceo Politécnico Andes Headquarters

Av. Domingo Santa María 3640, Renca Commune

10. Maipú Headquarters

Av. Esquina Blanca 501, Maipú Commune

11. Plaza Norte Headquarters

Nueva 1660, Huechuraba Commune

12. San Bernardo Headquarters

Freire 857, San Bernardo Commune

13. San Joaquín Headquarters

Vicuña Mackenna 4917, San Joaquín metro station

# EMBASSIES AND CONSULATES

## Germany

Las Hualtatas 5677, Vitacura, Santiago  
(56-2) 4632500  
Tuesday to Friday from 9 am to 12 pm; Wednesday from 2 pm to 4 pm.

## Argentina

Vicuña Mackenna 41, Santiago  
(56-2) 5822606  
Monday to Friday from 9 am to 5 pm.

## Australia

Isidora Goyenechea 3621, 12th and 13th floors, Las Condes, Santiago  
(56-2) 5503500  
Monday to Friday from 9 am to 12 pm

## Austria

Barros Errázuriz 1968, 3rd floor, Santiago | (56-2) 2234774  
Monday to Friday from 10 am to 12 pm

## Belgium

Forum Building  
Av. Providencia 2653, office n° 1103, Providencia, Santiago | (56-2) 2321070  
Monday to Friday from 10 am to 12.30 pm.

## Bolivia

Av. Santa María 2796, Providencia, Santiago | (56-2) 6581280  
Monday to Friday from 8.30 am to 13.30 pm.

## Brazil

Alonso Ovalle 1665, Santiago Centro  
(56-2) 6982486  
Monday to Friday from 10 am to 13 pm, and from 2 pm to 5 pm.

## Canada

World Trade Center Building  
Nueva Tajamar 481, 12th floor, North Tower, Santiago | (56-2) 6523800  
Monday to Thursday from 8.30 am to 5.30 pm, and Friday from 8.30 pm to 1 pm.

## China

Av. Pedro de Valdivia 550, Providencia, Santiago | (56-2) 2339880  
Note: An appointment in advance is required.

## Colombia

Av. Pdte. Kennedy 5735, office n° 204, Las Condes, Santiago  
(56-2) 2426 5114 | Monday to Thursday from 9 am to 1 pm.

## Korea

Alcántara 74, Las Condes, Santiago  
(56-2) 2284214 | Monday to Friday from 9 am to 1 pm, from 3 pm to 6 pm

## Ivory Coast

Del Arzobispo 0739, Providencia, Santiago | (56-2) 7321556  
Monday to Friday from 9 am to 6 pm.



## **Costa Rica**

Zurich 255, Dpt. 85, Las Condes,  
Santiago | (56-2) 3349486  
Monday to Friday from 10 am to 1  
pm, and from 2 pm to 4 pm.

## **Croatia**

Ezequías Alliende 2370, Providencia,  
Santiago | (56-2) 2696141  
Monday to Wednesday from 9 am  
to 1 pm.

## **Cuba**

Av. Los Leones 1346, Providencia,  
Santiago | (56-2) 4941485  
Monday to Friday from 9 am to 1 pm

## **Denmark**

Jacques Cazotte 5531, Vitacura,  
Santiago | (56-2) 9415100  
Monday to Thursday from 9 am to  
4 pm, Friday from 9 am to 2 pm.

## **Ecuador**

Providencia 1979, 5th floor, Provi-  
dencia, Santiago | (56-2) 3350873  
Monday to Friday from 9 am to 1 pm

## **El Salvador**

Coronel 2330, office n° 51, Provi-  
dencia, Santiago | (56-2) 2338324  
Monday to Friday from 9 am to 1 pm.

## **Spain**

Av. Andrés Bello 1895, Providencia,  
Santiago | (56-2) 6633000  
Monday to Friday from 9 am to 1 pm.

## **United States**

Av. Andrés Bello 2800, Las Con-  
des, Santiago | (56-2) 2322600  
Monday to Friday from 8.30 am  
to 5 pm.

## **The Philippines**

Felix de Amesti 367, Las Condes,  
Santiago | (56-2) 2081313  
Monday to Friday from 8.30 am  
to 5 pm.

## **Finland**

Alcántara 200, office n° 201, Las  
Condes, Santiago | (56-2) 2634917  
Monday to Friday from 9 am to  
12 pm.

## **France**

Condell 65, Providencia, Santiago  
(56-2) 4708000 | Monday to  
Friday from 9.30 am to 12.30 pm.

## **Greece**

Jorge VI 306, Las Condes, Santiago  
(56-2) 2127900 | Monday to  
Friday from 9.30 am to 3.30 pm.

## **Guatemala**

Zurich 255, office n° 55, Las Condes,  
Santiago | (56-2) 5864430  
Monday to Friday from 10 am  
to 5 pm.

## **Holland**

Av. Apoquindo 3.500, 13th floor, Las  
Condes, Santiago (56-2) 7569200  
Monday, Wednesday and Friday  
from 9 am to 12.30 pm.

# EMBASSIES AND CONSULATES

## Honduras

Zurich 255, office n° 51, Las Condes, Santiago | (56-2) 3347946  
Monday to Friday from 9 am to 5 pm.

## Hungary

Av. Los Leones 2279, Providencia, Santiago | (56-2) 2742210 | Monday to Thursday from 10 am to 1 pm.

## India

Triana 871, Providencia, Santiago (56-2) 2352005 | Monday to Friday from 9.30 am to 12 pm.

## Indonesia

Av. Nueva Costanera 3318, Vitacura, Santiago | (56-2) 2076266  
Monday to Friday from 9 am to 1 pm and from 2 pm to 6 pm.

## Ireland

Isidora Goyenechea 3162, 8th floor, office n° 801, Las Condes, Santiago (56-2) 2456616 | Note: An appointment in advance is required.

## Iceland

Hispano-Chileno Building  
Av. Del Parque 4265, 2nd floor, Ciudad Empresarial Huechuraba, Santiago | (56-2) 6405600  
Monday to Friday from 9 am to 1 pm and from 3 pm to 6 pm.

## Israel

San Sebastián 2812, 5th floor, Las Condes, Santiago | (56-2) 7500500  
Monday to Thursday from 9 am to 5 pm; Friday from 9 am to 2 pm.

## Italy

Clemente Fabres 1050, Providencia, Santiago | (56-2) 4708400  
Monday, Wednesday, Fridays from 9 am to 12 pm. | Tuesday and Thursday from 3 pm to 4 pm.

## Japan

Ricardo Lyon 520, Providencia, Santiago | (56-2) 2321807  
Monday to Friday from 9 am to 12.30 pm and from 3 pm to 5.30 pm.

## Jordan

Rosa O'Higgins 287, Las Condes, Santiago | (56-2) 3257748 | Monday to Friday from 10 am to 2.30 pm.

## Lebanon

Fray Montalva 292, Las Condes, Santiago | (56-2) 22182835  
Monday to Friday from 10 am to 1 pm.

## Malaysia

Av. Tajamar 183, 10th floor, office n° 1002, Las Condes, Santiago (56-2) 2336698 | Monday to Friday from 9 am to 1 pm and from 2.15 pm to 5 pm.

## **Morocco**

Av. Jorge VI 375, Las Condes,  
Santiago | (56-2) 2121766  
Monday to Friday from 9 am to 3 pm.

## **Mexico**

Félix de Amesti 128, Las Condes,  
Santiago. | (56-2) 5838400  
Monday to Friday from 8.30 am to  
5.30 pm.

## **Nicaragua**

Zurich 255, office n° 111, Los  
Condes, Santiago | (56-2)  
2341808  
Monday to Friday from 9 am to 4 pm.

## **Norway**

Visionario Building, Los Militares  
5001, 7th floor, Las Condes,  
Santiago | (56-2) 484 2000 |  
Monday to Friday from 9 am to  
12 pm.

## **New Zealand**

Isidora Goyenechea 3000, 12th  
floor, Las Condes, Santiago  
(56-2) 26163000 | Monday to  
Friday from 9 am to 1 pm and  
from 2 pm to 5 pm. | Note: An  
appointment in advance is required.

## **Panama**

Latadía 5930, Las Condes, Santiago  
(56-2) 2228-1687 | Monday to  
Friday from 9 am to 12 pm.

## **Paraguay**

Paseo Huérfanos 886, office n° 514,  
Santiago | (56-2) 6394640  
Monday to Friday from 9 am to 3 pm.

## **Peru**

Av. Andrés Bello 1751, Providencia,  
Santiago | (56-2) 3392600  
Monday to Friday from 9 am to 1.30  
pm and from 3.30 pm to 7.30 pm.

## **Poland**

Mar del Plata 2055, Providencia,  
Santiago | (56-2) 204 1213  
Monday, Wednesday and Thursday  
from 10 am to 1 pm.

## **Portugal**

Av. Nueva Tajamar 555, Costanera  
Tower, 16th floor, Las Condes,  
Santiago | (56-2) 2030543 | Monday  
to Friday from 10 am to 2 pm.

## **United Kingdom**

Av. El Bosque Norte 0125, Las  
Condes, Santiago | (56-2) 3704100  
Monday to Thursday from 9 am to  
1 pm and from 2 pm to 5.30 pm.  
Friday from 9 am to 1 pm.

## **Czech Republic**

Av. El Golf 254, Las Condes,  
Santiago | (56-2) 2321066  
Monday, Wednesday and Friday  
from 9 am to 12 pm.

## **Dominican Republic**

Candelaria Goyenechea 4153,  
Vitacura, Santiago | (56-2) 953 5750  
Monday to Friday from 9 am to 5 pm.

# EMBASSIES AND CONSULATES

## Romania

Calle Benjamín 2955, Las Condes,  
Santiago | (56-2) 22311893  
Monday to Friday from 8.30 pm to  
1.30 pm and from 3 pm to 6 pm

## Russia

Av. Américo Vespucio 2127,  
Vitacura, Santiago | (56-2) 2086254  
Monday to thursday from 9 am to  
1 pm and from 3 pm to 7 pm Friday  
from 9 am to 1 pm and from 3 pm  
to 6 pm

## Singapore

El Regidor 66, pisos 9, 10 y 11 Las  
Condes, Santiago | (56-2) 7876000  
Monday to Friday 9 am to 1 pm and  
from 2.30 pm to 5 pm

## Syria

Carmencita 111, Las Condes, Santiago  
(56-2) 2327471 | Monday to Friday  
from 10 am to 2 pm

## South Africa

Nueva Providencia 2353 17th Floor,  
Providencia, Santiago | (56-2) 2312862  
Monday to Thursday 8.15 am to 1 pm  
and from 13 pm to 5.15 pm - Friday  
8.15 am to 2.15 pm

## Sweden

Nueva Providencia 2353, 4th Floor,  
Providencia, Santiago  
(56-2) 29401700  
Monday to Friday 9 am to 12 pm

## Switzerland

Américo Vespucio Sur 100  
14th Floor, Las Condes, Santiago  
(56-2) 22634211  
Monday to Thursdays 8 am to 5 pm;  
Fridays 8 am to 2 pm  
Appointment in advance in required

## Thailand

Av. Americo Vespucio Sur 100,  
Piso 15, Las Condes, Santiago  
(56-2) 27173959  
Monday to Friday 9 am to 1 pm

## Turkey

Edificio Montolín, Monseñor Sotero  
Sanz 55 Of. 71, Providencia, Santiago  
(56-2) 22318952 Monday to Friday  
from 3 pm to 4.30 pm

## Uruguay

Avda. Pedro de Valdivia 711,  
Providencia, Santiago | (56-2) 22047988  
Monday to Friday from 10 am to 2 pm

## Venezuela

Bustos 2021, Providencia, Santiago  
(56-2) 22250021  
Monday to Friday from 9 am to 3pm





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